Getting Started Introduction

Our innovative GiveSmart platform is packed with features that allow you to fully manage your fundraising campaigns. We make giving simple, seamless, enjoyable, and even liberating!

Let's Get Started

1. Attend Enablement Webinars

- Welcome Webinar - Quick Start
- Visitors Experience
- Onboarding
- Run a Campaign - Event Day Prep

2. Build your Campaign

- Set your custom Website Address
- Customize your Home Page and Event Settings
- Set up additional Admins with their proper Admin Permissions
- Create and manage your Items
- Create your Ticketing and Seating Management

For additional step by step guidance VISIT HERE

3. Technical Support Resources

Customer support is available 24 hours a day 7 days a week. We understand sometimes you burn the midnight oil for all the good of your cause. We are here when you need us!

Help Center

- Access to an array of how-to instructions and videos along with live webinar training opportunities.
- Sign in to GiveSmart Events and click **Help** from the admin navigation or the **Resources** button.

Live Chat

- Sign in to GiveSmart Events and contact us via the **Help** button.

Email

- Email your name, your organization's name, and support topic with details to

support@givesmart.com

Phone

- Call 855-322-4483 ext. 1
- Agents available before, during, and after your campaign.

For more information on how to use the support tools CLICK HERE

> **Tip:** When reaching out to support, make sure to have your Site ID, keyword, or Website URL ready to share. The keyword or URL is essential to expedite response time for questions and is found in the **Site** container of your campaign's **Dashboard**.