

Meet the GiveSmart Team

Last Modified on 03/14/2023 1:51 pm EDT

Meet your GiveSmart Team, we are built with your needs in mind. [Stronger Together: The GiveSmart Teams Set You Up for Success in Every Scenario](#)

Customer Success Manager

Your Customer Success Manager (CSM) is your main point of contact throughout your GiveSmart subscription. They share resources and updates, check in on your fundraising successes and plans, and coordinate any additional services to ensure your fundraising journey with GiveSmart is successful.

Looking to get connected with your CSM?

1. Visit your Organization Hub > [Account](#).
2. Click **Contact my Customer Success Manager**.

Customer Support Team

The **Resources** button in the bottom right corner of your admin pages, plus the **Help Center** is full of video guides, step-by-step instructions, and FAQs.

- Use keywords and phrases to search for quick answers to general questions.
- Our [support](#) team is available to help when you need it for additional technical questions.

Learn how [Operation Freedom Paws](#) utilized GiveSmart's support team to find success!

GiveSmart Professional Services

Whether by training your team or providing expert help along the way, the service offerings will enhance your organization's fundraising. These a la carte offerings put you in control.

[Visit here](#) for more information and to schedule additional services today!

GiveSmart Services

Fundraising software and campaign management for nonprofits & organizations.

Dedicated support resources • Flexible options to fit your team • Encouragement every step of the way



The GiveSmart Community

Our customer community offers you a place to connect with your peers and work out loud. [Register for our bi-weekly insight emails](#), and look out for monthly Roundtable invitations.

- Find success stories and creative solutions through these Community-led resources:
 - [80+ Virtual Fundraising Ideas blog](#) – 80+ peer campaign examples.
 - [Jam Session Recordings](#) - Short conversations covering the hottest topics.
 - [The Fundraising Success Blueprint Series](#) - Customer panel discussions covering 12 fundraising success tactics.
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