

Auto Generated Texts

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When a user performs certain actions on a campaign or an admin performs an action on a user's behalf, the system will automatically send a text to inform or prompt for additional action. While there is some information that will pull into these texts from the campaign settings, the content of the messages is not customizable.

Action	Sample notification
A user registers on a campaign.	Welcome to NAME FOR TEXT MESSAGES! Visit PERSONAL BIDDING LINK. Text STOP to stop, HELP for help. Msg&Data rates apply.
Ticket purchases made through an order form or '+New Order' in 'Ticket Orders'.	Thank you for your TICKET NAME purchase for DISPLAY NAME. Click here for details PERSONAL TICKET URL.
Attendee added to a ticket.	Great News! You have a ticket to DISPLAY NAME. Confirm here PERSONAL CONFIRMATION LINK.
Attendee removed from a ticket order.	No text sent.
Admin checks in a user from the 'Check-In' page.	Welcome to NAME FOR TEXT MESSAGES! Visit PERSONAL BIDDING LINK. Text STOP to stop, HELP for help. Msg&Data rates apply.
An admin adds a user from '+New User'.	Welcome to NAME FOR TEXT MESSAGES! Visit PERSONAL BIDDING LINK. Text STOP to stop, HELP for help. Msg&Data rates apply.
An admin places a bid for a user.	Congrats! Your bid is leading on ITEM NAME, ITEM NUMBER. To continue bidding on other items click here: PERSONAL BIDDING LINK.
A user has been outbid.	You've been outbid on ITEM NAME, ITEM NUMBER Reply 'ITEM# AMOUNT' to increase your bid to AMOUNT or visit PERSONAL BIDDING LINK.
An admin deletes a bid for a user.	Your bid on ITEM NAME, item #, has been canceled.
An admin enters a donation for a user.	Thank you! Your donation towards ITEM NAME, ITEM NUMBER, for AMOUNT has been added to your cart
An admin enters a purchase of an instant, vote, or raffle item for a user.	Thank you! ITEM NAME, ITEM NUMBER for AMOUNT has been added to your cart.
User texts back Help.	NAME FOR TEXT MESSAGES Campaign Alerts: Help Support: 855-322-4483. Msg & data rates may apply Message frequency varies. Text STOP to cancel.
Admin sends bulk text messages.	Finished sending (# SENT) messages: CONTENT OF MESSAGE SENT.
Item purchases made through an order form.	Thank you for your ITEM NAME purchase for EVENT NAME. Click here for details PERSONAL BIDDING LINK.

Opt to send link to guest for manual cc entry during checkin when card swipe fails.

Please add a credit card to your account for [Event Name]: ##CCLINK##