Resend the Welcome Message

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Resend Welcome Text

1. Go to **View Admin** > **Users** > **Details**.
2. Search for the user.
3. Select the user by clicking on the row.
4. In the User Detail section on the right, click the **Actions** dropdown.
5. Choose to **Send Reg Message**.
6. Confirm to send email and text registration message by clicking **Yes**.
7. A Message Sent notification will appear, select **Ok**.
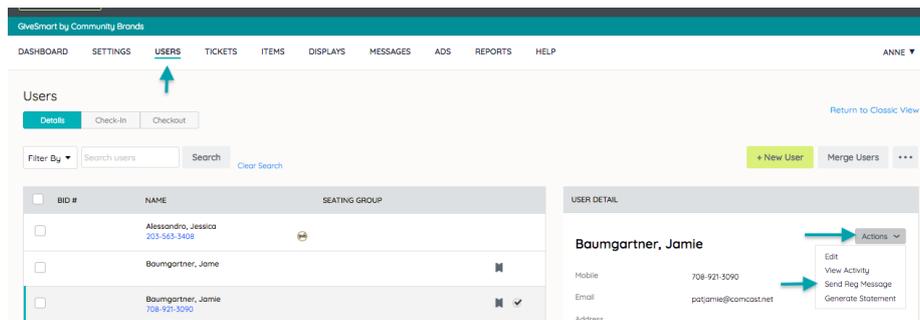
Once the Message is sent, confirm with the user the message was received.

> **Tip:** If the text message is still undeliverable, edit the user details by changing the Texting Engine from Short Code to Long Code.