Assign a Winner to a Live Item

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Org and Campaign Admins can assign a user as a Live Item winner, close, and reconcile the item to convert to purchases in the user accounts and ready for checkout.

Tip: If you're running a Virtual Event, donors will not be able to place bids through their phones on items assigned as a Live Item. Find out how to use 'Live' items during your Virtual Event by visiting Run an Online/Virtual Fundraiser.

Watch a Video

Assign a Winner

- 1. Go to View Site > Items.
- 2. From the Categories dropdown, select Live Auction.
- 3. Click on the Live item.
- 4. Type the first 3 letters of the user's name.
 - Registered user name or assigned bid numbers filter below.
- 5. Select the user to populate the details.
 - If they do not appear in the dropdown, type in the user's information.
- 6. Enter the winning Bid Amount.
- 7. Click on Place Bid.

• The winner receives a text letting them know they are the lead bidder.

8. Live Item modal will appear.

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A winner has bee	en assignea!
Congrats, Chris Rock! A wir been assigned to Week Sto	nning bid of \$5003 has ay in Michigan, item 100
Close and reconcile th	is item now
🔾 Wait to close and reco	oncile
+ Add or Swipe a Credit Carc	(optional)

- Choose to close & reconcile the item now to apply payment
- Wait to close and reconcile
- Additionally you can choose to add or swipe a credit card to the winner's account, which can be charged once the item is closed and reconciled.

Note: On campaigns where a credit card is required for bidding, the admin will be prompted to add one on the winner's account if one is not added at the time assigning.



< VIEW LIST



Close and Reconcile a Live Item

Tip: If the Live Auction takes place after the silent items are closed, the auction must be rereconciled to convert the Live Items to purchases.

Close a Live Item

- 1. Go to View Site > Items.
- 2. From the Categories dropdown select Live Auction.
- 3. Click the Live Item.
- 4. Select Edit Item.
- 5. Adjust Status from Open to Closed.
- 6. Select Save.

Reconcile a Live Item

- 1. Once the Live Item is closed, go to the Item view.
- 2. Select Reconcile Item above Item History.

	307	Take this adorable 12 week old lab puppy home to be a part of your family Donated By Pet Smart	
<		Fozbock Tutter Engl Shoreble Link	
	Lab Puppy	Edit Item	
	Live Item	Duplicate Item	
	1 Bid	Item Certificate	
	Watch This Item	Item Sheets	
	o working a	Basic 8.5x11 Portrait	
		Basic 5x7 Portrait	
		Advanced 85x11 Portrait	
		Advanced Tent	
		Reconcile Item	
		Item History How Bidding Works	