

Set Venue Capacity

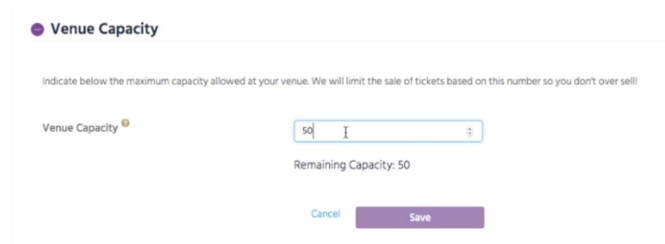
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Note: Only available with GiveSmart Ticketing.

Venue capacity represents the maximum number of individuals that can be ticketed for the event. Once total ticket sales reach the capacity set, additional tickets, even if specific ticket types show availability, will no longer be available for sale.

Set the capacity

1. From the **Admin Navigation**, select **Tickets > Settings**.
2. Scroll to Venue Capacity
3. Enter your venue maximum capacity
4. Click Save



The screenshot shows a form titled "Venue Capacity" with a purple dot icon. Below the title is a small instruction: "Indicate below the maximum capacity allowed at your venue. We will limit the sale of tickets based on this number so you don't over sell!". The form has a label "Venue Capacity" followed by a text input field containing the number "50". Below the input field, it says "Remaining Capacity: 50". At the bottom of the form are two buttons: "Cancel" and "Save".

Note: Seating Management functions separately from the capacity (total number of groups and individuals per group continue to be manually set).