

Donations Settings

Last Modified on 08/16/2024 11:30 am EDT

Increase fundraising by maximizing the pathways supporters can donate. Allow supporters to make monetary donations and secure their payment through the Donate Now section on the Home page, or through [champion fundraising](#). Also, allow supporters to pledge a donation through the Donate page, Click to Donate, custom donate items, or text to donate options.

Security Enhancements: Community Brands continues to invest in providing the latest security technology for your safety. This includes enabling additional reCAPTCHA on payment forms to further protect your organization and donors.

Finally, allow supporters to donate an item through the Item Donation Form.

Watch a Video

Access Donation Settings

1. From the **Admin Navigation**, select **Donations > Settings**.

Donate Page

Show or Hide the **Donate** page and **Click to Donate**. The image that appears on the **Click to Donate** cannot be edited.

☰ Donate Page

Donations are a great way to increase your fundraising efforts. This page allows you to feature donation items, as well as accept pledges for any amount.

To create and edit donation items, visit the [items tab](#).

Donate Page View [?]

Show ▼

Click to Donate [?]

Show ▼

Text to Donate

Text to Donate

Accept donations via text message. By setting a [keyword](#), supporters can text in monetary donations with the word "Give" or "Donate" followed by an amount.

Donate Now

Allow supporters to donate monetarily regardless if they attend the event. Supporters can simply click a button on the **Home** page and complete their donation with a credit card payment. The description and donation levels can optionally appear in an **Order Form**. [Include or link or button](#) to other information within the **Description** field. A script tag cannot be included in any embed code.

Note: The character limit for the Donate Now description is 1,000 characters, which includes HTML coding.

Donate Now

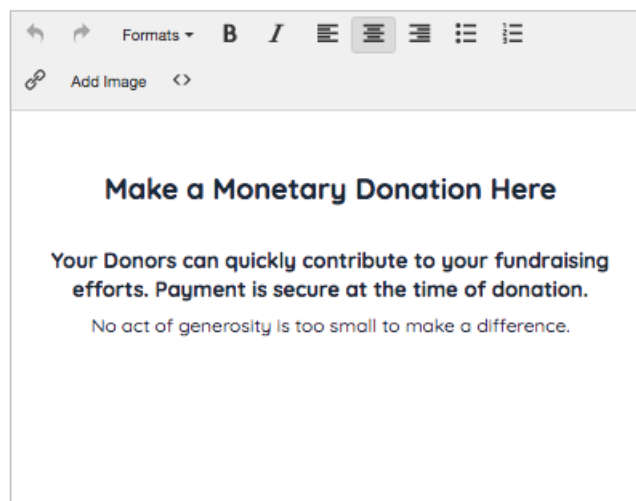
Monetary Donations

Donate Now appears on the Home page and allows your organization to accept paid donations from anyone interested in making a contribution, regardless of whether he or she plans to attend your event. We've preset the most common donation levels, but you have the option to customize your own. In addition to the levels specified, donors will have the option to donate any amount of their choice. The description and donation levels also appear in the ticket order form giving those attending an option to donate too!

Donate Now Form [?]

Show ▼

Description [?]



The screenshot shows a rich text editor interface. The top toolbar includes icons for undo, redo, a 'Formats' dropdown, bold (B), italic (I), bulleted list, numbered list, link, and unlink. Below the toolbar is an 'Add Image' button with a chain-link icon and a code icon. The main content area displays the following text:

Make a Monetary Donation Here

Your Donors can quickly contribute to your fundraising efforts. Payment is secure at the time of donation.

No act of generosity is too small to make a difference.

Donation levels

We've preset the most common donation levels, but you have the option to customize your own.

In addition to the levels specified, donors will have the option to donate any amount of their choice. Donation levels appear in the **Donate Now** section of the **Home** page, the **Order Form**, champion personal fundraising pages, and in custom **Donate** items with donation levels.

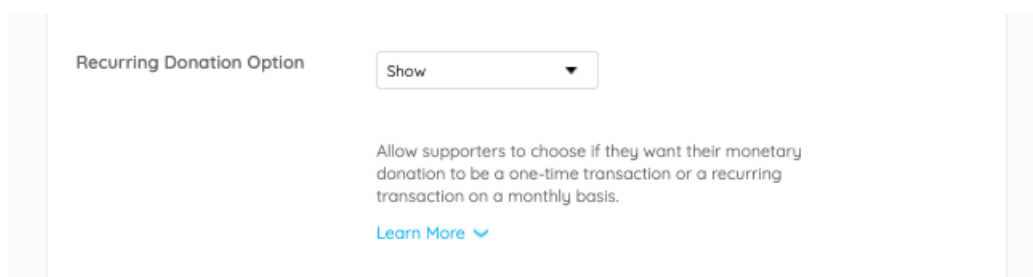
Note: Create up to 15 custom donation levels, with a maximum of 100 characters.



The screenshot shows a configuration interface for donation levels. On the left, the text "Donation Levels" is followed by a small yellow icon. To the right, there are four input fields, each containing a numerical value: 25, 50, 100, and 1000. To the right of each input field is a red "Remove" button. Below these fields is a blue "+ Add a level" button.

Recurring donation

Allow supporters to choose if they want their monetary donation to be a one-time transaction or a recurring transaction on a monthly basis. If a supporter opts for the monthly frequency, their credit card will automatically be charged on the same day each month for the amount of the original donation. When shown, supporters can choose a one-time or monthly donation option from the **Donate Now** form and **Click to Donate**.



The screenshot shows a configuration interface for recurring donation options. On the left, the text "Recurring Donation Option" is followed by a dropdown menu currently set to "Show". Below this is a paragraph of text: "Allow supporters to choose if they want their monetary donation to be a one-time transaction or a recurring transaction on a monthly basis." At the bottom, there is a blue "Learn More" link with a small downward arrow icon.

Note: Revenue from the first donation will be included in the campaign totals. All subsequent donations can be managed in the **Transactions** tab of your **Hub**.

Item Donations

Allow supporters to donate items such as vacation homes, sports tickets, gift cards, and more. Supporters can simply click a button on the Home page and fill in details of their contributions including name, description, fair market value (FMV), and images. Org and campaign admins are notified via email of the donation.

Item Donations

Allow supporters to donate Items such as vacation homes, sports tickets, and gift cards from the Home page. They will be prompted to fill in details of their contributions including name, description, Fair Market Value (FMV) and images. Campaign admins, as well as the donor, will receive an email confirmation of the donation.

Once a form is submitted, an Item will be created in the Items Management page with the details provided, donor's information and visibility set to Hidden.

Item Donation Form [?]

Show ▼

Description [?]

← → Formats **B** *I* [List icons] [Link icon] [Image icon] A ▼ **A** ▼ <>

Vacation destinations, tickets, products, gift certificates... we welcome donations of all types.

Thank you for your support!

Cancel

Save