

User Permissions

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As an Admin you may wonder what the difference is between the Admin and User Roles. Who do you assign Admin access to, and what privileges does this give them on your campaign site? The information listed below breaks down the different features of these user roles.

GiveSmart Admin Permissions

Permissions	User	Campaign Assistant	Volunteer	Campaign Admin	Org Hub Admin
Campaign Fundraising Website					
View Homepage, Items, Donate, Pay, My Info	X	X	X	X	X
Manage profile, add a credit card on file	X	X	X	X	X
Help Center					
Access to Help Center	X	X	X	X	X
Campaign Items Management					
Full item management capabilities		X		X	X
Campaign User Management					
Actions dropdown access			X	X	X
Bulk user updates				X	X
Update user contact information			X	X	X
Check in a guest			X	X	X
Check out a guest			X	X	X
Place bids/purchases/donations for guests			X	X	X
Delete bids/item purchases/donations for guests			X	X	X
Campaign Settings					
Customize homepage				X	X
Create & customize pages				X	X
Backstage access				X	X
Page visibility settings				X	X
Set donation options				X	X
Create custom displays				X	X
Create sponsor ads				X	X
Campaign Event Tickets and Seating Management					
Create event tickets and custom questions				X	X
Manage ticket purchaser orders				X	X
Assign seats (Available when tickets sold on GiveSmart platform)				X	X
Manage Campaign Auction					
Set items open and close time				X	X
Enable a countdown clock				X	X
Close and reconcile auction				X	X
Campaign Communication Tools					
Send email messages				X	X
Send text messages				X	X
Customize and generate tax letters or item donation letters				X	X
Payment and Revenue Management					
Manage transaction fee settings				X	X
Apply a tax or surcharge to purchasers				X	X
Bulk run credit cards on file				X	X
Issue refunds				X	X
Campaign Dashboard and Reports					
Dashboard access				X	X
Live Activity				X	X
Revenue, Payments, Top Donors, Top Items, Registered Users, Bids, Tickets, Votes, Raffles, Disbursements, Exports				X	X
Items Report		X		X	X
Admin Notifications					
Email notification of ticket purchases, item purchases or donations on order form				X	X
Email notification when donation is placed on Homepage Donate Now or Champion fundraising page				X	X
Email notification of an item donated from Homepage				X	X
Add Additional Campaign Admins					
Add Campaign Admins, Assistants or Volunteers				X	X
Org Hub Access					
Add additional Org Admins					X
Modify the terms and conditions					X
Access ALL campaigns					X
Access Inventory, Users and Reports from Hub					X
Create new campaigns or copy existing					X

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