Venue IP Address

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Fundraising events such as galas and auctions rely heavily on reliable internet connectivity. By collecting and submitting your venue's IP address ahead of time, we can ensure the connection is recognized and secure. This proactive step prevents disruptions with check-in, mobile bidding, donations, and other online fundraising tools used during your event.

Submitting the IP address allows us to add the venue to our allow list, reducing the chance of firewalls, security restrictions, or blocked traffic interfering with your fundraising success.

What is an IP Address?

An **IP (Internet Protocol) address** is a unique series of numbers assigned to a device or network connected to the internet. Think of it as the "street address" for your venue's internet connection.

Venues typically have one or more IP addresses that their network uses. Providing this to us ensures our systems recognize the venue's internet connection and allow it to operate seamlessly during your event.

The part of the IP address that GiveSmart needs is the IPv4 or Internet Protocol version 4.

Email Template

Here's a ready-to-use template you can send to your venue contact (such as the event manager or IT team):

Subject: Request for Venue IP Address for Gala Event

Hello [Venue Contact],

Our nonprofit is hosting a fundraising event at your venue on [Event Date]. To ensure smooth and secure operation of our fundraising platform, we kindly request the **public IPv4 address** of the internet connection that will be available at the event.

Could you please provide this information at your earliest convenience?

Thank you for your assistance in helping us prepare for a successful event!

Best regards,
[Your Name]
[Your Organization]

Submit Venue IP Address

Once you've received your venue's IP address, please submit it to our Support Team.

You can submit your IP address by contacting support@givesmart.com . Our team will add your venue's IP address to the allow list or submit to GiveSmart IP Address Submission