

2025 Q3

Last Modified on 12/09/2025 6:28 pm EST

July 1 - September 30

GiveSmart Events

Improvements:

- SMS Opt-Out Reminder on Donate Now Form
- Add Opt-In Reminder on Accept Invitation Page
- Users now see confirmation that email or SMS will be sent after registration
- Improved Human Verification Challenge: A more modern CAPTCHA modal has replaced the prior verification model, reducing donor friction and providing stronger fraud signal detection
- Update Custom Order Form Text Message Opt in message

Bug Fixes:

- Instant buy answers are not appearing on the report when purchased on an order form
- Bulk live action now shows error when hidden items lack item numbers
- Improve the Process for Check-In When a Duplicate User is Involved
- Fix live auction items not successfully closing and reconciling when user has a card on file
- Seating Management - Reassigning attendees to new seats generates an error message
- Reports Date Filter - Start time range not yielding expected range results
- Card on file isn't retained on recurring donations when initial payment is processed via bulk card processing
- Manage Duplicates, multiple invitee accounts per user
- Anonymous Donations on Revenue Display Missing Comma if \$1,000 or over
- Bidder numbers not saving using Bulk User Edit

GiveSmart Fundraise

Improvement:

- Improved Human Verification Challenge: A more modern CAPTCHA modal has replaced the prior verification model, reducing donor friction and providing stronger fraud signal detection

Bug Fixes:

- Fix personalization banner toggle across crowdfunding pages
- Activity Landing – Facebook Live Video Auto-Update Fix
- Save button now visible after changing orientation on iPad
- Search transaction actions dropdown closes after resend receipt is clicked

GiveSmart Donor CRM

Improvements:

- Error message for anonymous donor now stays visible longer
- Editing restricted when renaming a contact to "Anonymous Donor"
- Toast notifications during contact import process
- Adjust column order in data import review (Contacts & Transactions Tabs)
- Display of notification to Admin users for Anonymous Transactions
- Import Review – Anonymous Transactions Screen
- CRM Email Campaign Lockout Period – Proposed Time Limit Changed from 48 hours to 12 hours
- Display Tooltips for Formatting Options in Template Editor
- Add Page Break Formatting Option to Template Editor

Bug Fixes:

- Merge field instructions are now shown and hidden in the right places
 - Thank you method not setting email or address correctly in imported transactions
 - Year-end letters marked as sent no longer appear in pending list
 - Newly added gifts not showing on the gift listing page
 - Fixed address field error in donation receipts for repeat donors
 - Fix for inaccurate pledge reminder amounts when installments are missed
 - Group address update issue resolved
 - Unsubscribe links in Gmail and Outlook now work as expected
 - Fix pledge balance and final payment error
 - Enable submit button on second page of 'Review potential duplicate transactions' page
 - Gift Notes displayed incorrectly in the contact notes column
 - Credit Card Gifts Double-Charged
 - Monthly Recurring Pledges Billing Daily
 - Gifts Erroneously Inheriting Campaign
 - TY Letters & Emails: Increase and Decrease Indent ignored in Gmail and Outlook
 - Import/Export Banners: Required Field Validation Bypassed During Import – Blank Last Name Allowed via Xporter
 - Import/Export Banners: Missing Period in "Failed to Import Records" Banner for Fundraise Records
 - Flashing of "ADS Import Failed" and "Anonymous Transactions" notifications on Dashboard
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